

Visiting rules

State Museum at Majdanek, Museum and Memorial in Belżec and Museum and Memorial in Sobibór

§ 1 General information

1. The State Museum at Majdanek and its branches: the Museum and Memorial in Belżec and the Museum and Memorial in Sobibór, hereinafter collectively referred to as 'Museum', can be visited by individuals and groups.
2. Visits to the Museum are not recommended for children under the age of 14.
3. Admission to the Museum is free of charge.
4. Visitors may enter the grounds of the State Museum at Majdanek no later than one hour before closing time.
5. Visitors may enter the Museum and Memorial in Belżec and the Museum and Memorial in Sobibór, as well as the main exhibition (barrack number 62) at the State Museum at Majdanek, no later than half an hour before closing time.
6. Detailed information on the opening hours of the State Museum at Majdanek, the Museum and Memorial in Belżec and the Museum and Memorial in Sobibór, as well as on the opening hours of permanent and temporary exhibitions, is available at the Museum's information points and on the Museum's website.
7. The Museum does not have a cloakroom or luggage storage area.
8. Visitors must follow the designated tour route at all times. It is forbidden to enter rooms, buildings or areas that are not open to visitors or closed to the public.
9. For safety reasons, due to ongoing conservation work or in other exceptional circumstances, access to certain areas and buildings within the Museum may be restricted or completely closed off.

§ 2 Order regulations

1. Visitors are expected to behave with respect while in the Museum, and are required to dress in a manner appropriate to the nature of the necropolis and the Memorial Site.
2. While visiting the Museum, please follow the instructions of the Museum staff, in particular the exhibition attendants, Museum security staff and guides.
3. The following actions are prohibited on the Museum premises:
 - a) presenting content that denies Nazi crimes and promotes totalitarian ideologies;
 - b) making statements or taking other actions that undermine the reputation of the victims of former German Nazi camps and the dignity of the Memorial Sites, or that incite hatred, discrimination and violence;
 - c) demonstrations of an offensive, provocative or political nature;
 - d) the use of open fire and smoking or using e-cigarettes;
 - e) lighting candles (except in areas designated for this purpose);
 - f) touching the exhibits or damaging them in any way;

- g) climbing over barriers and partitions separating the exhibition;
 - h) leaning against the walls of historic buildings and causing damage to them;
 - i) noisy behaviour, including the use of musical instruments and loud singing outside of ceremonies held in the designated area;
 - j) the consumption of food (except where justified on health grounds);
 - k) the use of mobile phones in a manner that disturbs other visitors and undermines the solemnity and character of the Memorial Site;
 - l) bringing animals onto the premises (with the exception of assistance dogs, alert dogs and guide dogs accompanying people with disabilities);
 - m) consuming alcohol and being on the premises while under the influence of alcohol or other intoxicating substances;
 - n) organising ceremonies without the Museum's permission;
 - o) flying a drone without the Museum's permission;
 - p) guiding visitors around the site without authorisation from the Museum;
 - q) leaving luggage unattended;
 - r) the use of portable loudspeakers by guides giving tours of the exhibitions and the Museum grounds.
4. Taking photographs, making video recordings and producing other audiovisual material intended for publication, as well as the recording of the image or voice of Museum staff, requires the Museum's prior consent.
5. The Museum premises are secured and monitored. The GDPR (RODO) information notice regarding CCTV monitoring on the Museum premises can be found on the Museum's website.
6. Any violation of the above prohibitions shall be subject to liability in accordance with the provisions of applicable law.

§ 3 Final provisions

1. In matters not covered by Rules and regulations, the provisions of Polish law shall apply, in particular the Civil Code, the Penal Code and the legislation on the protection of personal data.
2. By entering the Museum premises, visitors are deemed to have accepted the rules set out in these Regulations.
3. The Regulations are available on the Museum's website and at the Museum's information points.